



## Zelis Electronic Payments and Remittance

This manual provides guidance on registering for an account, using the CAQH portal, and updating practice information.

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### Block 1:

#### Zelis Payments

Zelis offers complete transparency and easy access to payment and remittance data from over 550 MVPs across all your TINs in one user-friendly experience, significantly reducing manual work and operational costs to collect related to claim payments, while accelerating provider cash flow.

#### With Zelis, you will:

- Choose to receive a faster, premium payment experience via Virtual Credit Card or ACH+.
- Access consolidated payments and data from over 550+ MVPs in one, secure portal.
- View payments history by claim and export remittance data in various formats (835, CSV, XLS, or PDF).
- Deliver ERA/835s to your clearinghouse or via SFTP reducing the need for manual entry.
- See key revenue and claims insights visualized in intuitive dashboards.
- Benefit from a single point of contact for support on payment delivery and remittance questions across all 550+ MVPs in the Zelis Network.

**Enroll today** by calling Zelis at **855-496-1571**

To learn more, please visit [here](#).

## Block 2:

### **ePayment Center**

ePayment Center offers a no-cost enrollment for EFT/ERA transactions from **MVP** and access to remittance data and payment history via the **MVP** ePayment Center Portal. Each TIN will need to enroll in its own ePayment Center [mvp.epayment.center](https://mvp.epayment.center)

#### **ePayment Center offers:**

- Payments from **MVP** via ACH direct to your bank account.
- A secure portal to access and export **MVP** remittance data, including 835 format

#### **To enroll:**

- Visit [mvp.epayment.center](https://mvp.epayment.center) and obtain a registration code
- After registration is reviewed and confirmed, you will receive an email from **help@epayment.center** with a registration link
- Click the link in the email, complete the registration process, and set up your account

#### **After registration:**

- Sign in to [mvp.epayment.center](https://mvp.epayment.center) using the username created during account set up
- Enter bank account information
- Select remittance data delivery options
- Review and accept ACH agreement and click "Submit"

After the registration and enrollment process, Your bank account will undergo a pre-note verification to validate the account prior to beginning EFT/ACH Transactions. This may take up to 6 business days to complete.

# ePayment Center

## **Common FAQs:**

**We're currently enrolled with Zelis Payments for our medical claim payments. Do we need to re-enroll with Zelis for our MVP claim payments?**

No. Because you're already enrolled with Zelis Payments, you'll also receive electronic payments and statements from **MVP** through your preferred Zelis Payments method. No further action is required on your part.

**Do we need to switch banks to take advantage of ePayment Center?**

No. You can direct electronic claims payments to the bank of your choice.

**What do I need to enroll in ePayment Center?**

You'll need the following information available before enrolling:

- 9-digit federal tax identification number (TIN) or employer identification number (EIN)
- Corporate name and principal information
- Bank routing transit number (RTN) and your organization's checking account number