

## **ACTION REQUIRED: Fiscal Intermediary Transition of Services**

MVP Health Care® (MVP) is committed to making you aware of updates from the New York State Department of Health (NYSDOH) that may affect your services.

To help ensure a smooth transition, NYSDOH is requiring health plans and providers to support the Statewide Fiscal Intermediary (SFI) transition beginning April 1, 2025. All CDPAP Consumers & Caregivers must complete registration with Public Partnerships LLC (PPL) by March 28, 2025, to avoid payment interruption to caregivers.

### **What we need from you:**

At the request of NYSDOH, please print and display the English and Spanish registration posters in your office to remind MVP Members and their caregivers who have not yet registered.

### **Links to the posters:**

[www.health.ny.gov/health\\_care/medicaid/program/longterm/cdpap/docs/cdpap\\_registration\\_flyer.pdf](http://www.health.ny.gov/health_care/medicaid/program/longterm/cdpap/docs/cdpap_registration_flyer.pdf)

[www.health.ny.gov/health\\_care/medicaid/program/longterm/cdpap/docs/cdpap\\_registration\\_flyer\\_es.pdf](http://www.health.ny.gov/health_care/medicaid/program/longterm/cdpap/docs/cdpap_registration_flyer_es.pdf)

For assistance with registration, please contact PPL Customer Support at **1-833-247-5346**.

Thank you for your prompt attention to this time sensitive matter.