

This communication should be viewed by:
All MVP Providers, Clinical Staff, Front Line Staff, Facilities

Healthy Practices Newsletter is Now Available

Visit mvphealthcare.com/HP to access the MVP Health Care® (MVP) Winter 2025 digital newsletter.

In this issue, you will find the following information and topics:

Provider Reference Library Update: Medical Coding

MVP is introducing a new Medical Coding section of the *Provider Reference Library* to accommodate the ever-changing world of risk adjustment.

Medicare Member ID Card Updates

MVP no longer prints cost-share information on the MVP Medicare Member ID card. Find out where Providers can get this information.

Protocols for Domestic Violence Victims and Endangered Individuals

Please review MVP's procedures and protocols for protecting Members who may be at risk or are victims of domestic violence.

MVP Code of Ethics and Business Conduct Summary

Please review the MVP Code of Ethics and Business Conduct Summary, which outlines our commitment to conducting business with integrity as well as in compliance with state, federal, and local laws.

Medicare Members May Receive an Important Survey

Be sure to remind your patients that they may receive an invitation to complete the Medicare Consumer Assessment of Healthcare Providers and Systems (CAHPS) survey.

Tips for Providers When Working with MVP

MVP has created tips for Providers to help answer questions you may have when doing business with us.

Setting Up Your Provider Online Account

MVP is here to offer support to our Provider Partners and encourages you to set up a Provider online account.

Updated Prior Authorization Forms Now Available

Please review the updated Prior Authorization forms available on the MVP website.

Discharge Plan Tips

Read how MVP can help create effective discharge plans in support of your patient's physical and mental wellbeing.

MVP Living Well Programs for Your Patients

Review the many exciting classes and programs available to your patients in the coming months.

Cervical Cancer Screening

As January is Cervical Cancer screening month, MVP wants to share tips for Providers to raise awareness with your patients.

Tips and Updates from the MVP HEDIS Operations Team

Please review things to keep in mind as we begin the 2025 Gaps in Care measurement year.

2025 Medicare Stars Measure

Read how Providers can take advantage of electronic data streams to ensure the correct reporting of measures.

Contact MVP with questions:



Contact your MVP Professional Relations Representative.



Call the MVP Customer Care Center for Provider Services at **1-800-684-9286**



Chat with us! Visit mvphealthcare.com/Providers and click the **Live Chat** red circle on the bottom right.

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