

This communication should be viewed by:

Primary Care Providers
Clinical staff
Claims and Billing Department
Facility/Practice staff

HEDIS Operations Deadlines and Updates

MVP Health Care® (MVP) is committed to working with our Participating Providers to ensure that our Members receive the right care throughout the year.

As a reminder, the cutoff date for 2024 Gaps in Care (GIC) Submissions is January 24, 2025, and documentation cannot be accepted beyond this date.

Measurement year 2025 GIC submissions will resume on May 19, 2025. Please use the Gaps in Care report showing claims through March 31, 2025, to capture all first quarter services.

2025 HEDIS Review Project

As of January 24, 2025, the MVP HEDIS Operations team will transition to the annual HEDIS Review Project, continuing through the end of April. Providers should expect to receive medical record requests from MVP's HEDIS vendor, *Reveleer*, in the beginning of February 2025. If MVP has remote access to your practice's Electronic Medical Record (EMR), the HEDIS Operations team will perform the chart collection, and you will not receive a request. Providing EMR access to MVP saves your practice time and avoids administrative burdens of submitting your own HEDIS records, or vendor fees for medical record retrieval services.

For more information on the changes coming in the MVP 2025 Gaps in Care season, be sure to check out the winter issue of *Healthy Practices*, which will be available in January 2025.

If you have any questions, please contact the MVP HEDIS Operations team at mvpgapsclosures@mvphealthcare.com.

Contact MVP with questions:



Contact your MVP Professional Relations Representative.



Call the MVP Customer Care Center for Provider Services at **1-800-684-9286**



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