

This communication should be viewed by:
Behavioral Health Providers / Office Staff

MVP Outreach Campaign to Verify Your Information

MVP Health Care® (MVP) appreciates the work that you do to support our Members. To ensure our Members can reach you, we are undertaking an important initiative to verify that we have the most up-to-date information about your practice in our Provider Directory.

Over the coming weeks, an MVP representative will call you to confirm that the information we have on record is accurate, including:

- Your physical practice address
- If your practice provides in-person and/or telehealth services
- Whether you are accepting new patients
- Your areas of specialty
- Accuracy of your contact information on file with MVP (email address, phone number, fax number)

Please note, it is critical that we have accurate contact information on file so we can send required notices and other important updates from MVP.

As a reminder, you can always update your demographics when there is a change in your practice by visiting mvphealthcare.com/demographics.

We look forward to speaking with you in the coming weeks.

It's Time to Recertify Your Patients!*

The Families First Coronavirus Response Act has expired. To learn how MVP can help your patients continue their coverage, visit mvphealthcare.com/recertification.

*Applies to Members enrolled in Medicaid, Child Health Plus (CHP), Health and Recovery Plan (HARP), and the Essential Plan (EP).

Contact MVP with questions:



Contact your MVP Professional Relations Representative.



Call the MVP Customer Care Center for Provider Services at **1-800-684-9286**



Chat with us! Visit mvphealthcare.com/Providers and click the **Live Chat** red circle on the bottom right.

To view all communications, visit mvphealthcare.com/FastFax

