

New naviHealth Home Health Approval Processes

In partnership with MVP Health Care® (MVP), naviHealth is introducing a new Home Health (HH) auto-approval process to streamline initial requests. HH agencies will have ten pre-approved visits on the initial request, which includes the Start of Care (SOC) visit.

Also, naviHealth will apply *Change Healthcare's* InterQual home health criteria for continued stay requests, additional services, and recertifications.

Timeframe

- Utilization of the new auto-approval process for initial requests, and SOC visits will begin January 1, 2021 for all MVP Medicare Advantage Members requiring HH admissions
- InterQual home health criteria will begin January 1, 2021

Education

- naviHealth will provide educational webinars (Details to come)

What will the webinars include?

- An overview of the new HH auto-approval process
- A detailed look at the revised naviHealth HH authorization request form
 - There will be an opportunity for questions & answers

Who should attend?

- HH agency billing/Insurance areas
- HH agency intake department manager

Please contact the naviHealth Senior Clinical Manager, Monica Bean at mbean@navihealth.com with any questions.

To view all communications, visit mvphealthcare.com/FastFax

To receive future FastFax messages by email, send a request to MVPFastFax@mvphealthcare.com.

Questions? Contact your MVP Professional Relations Representative or call the MVP Customer Care Center for Provider Services at 1-800-684-9286.

