

## Execution of Clinical Criteria

InterQual<sup>®</sup> criteria, published by *Change Healthcare Inc*, is used in many of the MVP Health Care<sup>®</sup> (MVP) medical review processes to support the medical necessity of health care services. The criteria are updated by Change Healthcare to be consistent with evidence-based standards of care and current practices. MVP will begin using the 2020 InterQual criteria starting on August 1, 2020.

If you have questions, please contact the Customer Care Center for Provider Services. Representatives are available weekdays from 8:30 am – 5:00 pm, Eastern Time, at **1-800-684-9286**.

To view a summary of all updates, visit [mvphealthcare.com/Providers/COVID19](https://mvphealthcare.com/Providers/COVID19).

To receive future FastFax messages by email, send a request to [MVPFastFax@mvphealthcare.com](mailto:MVPFastFax@mvphealthcare.com).

**Questions?** Contact your MVP Professional Relations Representative or call the MVP Customer Care Center for Provider Services at 1-800-684-9286.

