

COVID-19 Update – 3-27-20

This FastFax contains updated information including revisions to guidance communicated by MVP Health Care® (MVP) on 3/18/2020 regarding TeleMental Health Services; 3/18/2020 regarding Telehealth Services; and 3/20/2020 regarding Physical Therapists, Occupational Therapists, and Speech Therapists Telehealth Services.

TeleMental Health Updated to Include Applied Behavioral Analysis

For MVP commercial Members only, during the declared State of Emergency, Behavioral Health Providers may bill for Applied Behavioral Analysis (ABA) Covered Services which would otherwise be covered in the Member's Subscriber Contract for in-person visits as a TeleMental Health visit at no cost-share to the Member. See Telemental Health Services information below on how to bill these services appropriately.

TeleMental Health Service

Effective 3/13/2020, during the duration of the State of Emergency, TeleMental Health Providers, including qualified practitioners and services Providers, may deliver Covered Services via TeleMental Health, including telephonic services **at no cost-share to the Member**.

Providers should submit the appropriate Evaluation & Management (E/M) or CPT code along with the 02 place of service and use claim modifiers "95" or "GT" on each claim that represents a service delivered via TeleMental Health.

- 95 modifier - Synchronous telemedicine service rendered via real-time interactive audio and video telecommunication system.
- GT modifier - Via interactive audio and video telecommunication systems.

Providers in OMH/OASAS Licensed Facilities or Designated Programs should work with the NYS Office of Mental Health (OMH) to ensure the required attestation is on file. The *Self-Attestation of Compliance to Offer TeleMental Health Services* form may be accessed at **omh.ny.gov/omhweb/guidance/self-attestation-telemental-health-disaster-emergency.pdf**

MVPs Covid-19 policies will be updated upon receipt of new guidance from all applicable state and federal authorities. Once the declared State of Emergency has been lifted, MVP reserves the rights to return to the current Telehealth, TeleMental Health, and Virtual Check-in policies as outlined in MVPs Protocols and Payment Policies.

To view MVP policies, visit **mvphealthcare.com/PRM**.

To view all faxed messages, visit **mvphealthcare.com/FastFax**.

To receive future FastFax messages by email, send a request to **MVPFastFax@mvphealthcare.com**.

Questions? Contact your MVP Professional Relations Representative or call the MVP Customer Care Center for Provider Services at 1-800-684-9286.



Telehealth Services

Effective 3/13/2020, MVP is covering telehealth services **at no cost-share to the Member** during the declared State of Emergency. Providers should submit the appropriate E/M or CPT code (for example 99212 or 99213) along with the 02 place of service and use claim modifiers "95" or "GT" on each claim as appropriate that represents the service delivered via Telehealth.

Physical Therapists, Occupational Therapists, and Speech Therapists Telehealth Services

MVP will cover initial evaluations for Physical therapists (PT), occupational therapists (OT), and speech therapists (ST) that may render Telehealth Services to MVP Commercial and Medicaid Members in New York and Vermont. Telehealth visits will be included in the applicable benefit visit limitations. Providers can login to their online provider account to check Member eligibility and visit utilization. Login at **mvphealthcare.com/providers**.

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