

Claims Submission Update

MVP Health Care® (MVP) is currently updating its list of preferred claims clearinghouses to ensure our providers receive the highest quality service from these vendors.

The following will no longer be part of the MVP preferred clearinghouse vendors:

- **Ability** - Ability Network Inc. (formerly MD On-Line, Inc.): **Effective date of removal: December 31, 2022**

While your practice may receive notifications stating MVP has ended this relationship, please know this will not impact your ability to submit claims to MVP. Providers can use any claims clearinghouse vendor and the claims will be submitted to MVP. Regardless of if MVP is contracted with a specific clearinghouse, your submission process does not need to change, and the service, including response times, should not be impacted.

There are many ways to submit claims to MVP – the use of a clearinghouse is just one way. Providers are encouraged to take advantage of the many digital options available which helps to streamline the process – through our online claims keying tool, direct 837 submission to MVP, or through a billing service or clearinghouse of your choice. MVP also encourages providers to receive remittances electronically, which helps to expedite payment. Learn more about how to submit claims and receive remittance electronically at mvphealthcare.com/providers/education, then select *Claims and Electronic Remittance Advice*.

To view all communications, visit mvphealthcare.com/FastFax

Questions? Contact your MVP Professional Relations Representative or call the MVP Customer Care Center for Provider Services at 1-800-684-9286.



To view all faxed messages, visit mvphealthcare.com/FastFax.

To receive future FastFax messages by email, send a request to MVPFastFax@mvphealthcare.com.

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